

## Basic Terms and Conditions

### \*\*\* MAIN RULES \*\*\*

- This is a **PRIVATE PROPERTY** and not a state forest nor public trail.
- The owners share this piece of stunning earth kind-heartedly with guests who are willing to respect their property, nature, rules, and regulations.
- Right of admission reserved.
- Observe the hiking trail culture where guests come exclusively to experience nature and its beauty, peace & quiet.
- Please **respect the environment** and others at all times.

These are the most important **RULES**:

#### **NOISE:**

NO radios/cellphones nor any other music allowed if you are sharing a camp with any other group whatsoever.

#### **ALCOHOL:**

NO excessive alcohol consumption will be tolerated, ever.

#### **SMOKING:**

NO buds anywhere else than in a dustbin PLEASE.

On a trail: make sure that you completely put out the cigarettes **and bring back the buds to camp.**

NO smoking inside the buildings AT ALL.

#### **WOOD:**

NO gathering of wood AT ALL.

Our staff sells Black wattle wood in their honesty shops in each camp.

Only **R20.00** per bundle. Groups of 10 people use ± 5 bundles per night.

Please bring appropriate change.

#### **FIRES:**

NO bonfires.

\*\*\*May to October is a VERY HIGH VELD FIRE RISK time of the

year, so please be very careful\*\*\*

Fires are **ONLY** allowed in **designated** areas.

**Never leave any fires unattended.**

The last person to go to bed must put out all fires by gently splashing water on them.

### **LITTERING:**

No littering, please.

What you can carry in, you can carry out.

Egg shells, apple cores, etc, **ALL COMES BACK** to a dustbin! These are unnatural and visual pollution.

### **GRAFFITI:**

**Graffiti is littering!**

**IT IS VISUAL POLLUTION, too, and downright disrespectful to nature, the owners of this property, and fellow hikers who come after you.**

So **NO** scribbling on rocks, stones, trees or anywhere else, **please.**

Parents, keep your kids in check concerning this.

### **COLLECTING:**

No collecting of anything; not pretty rocks nor driftwood nor anything please.

Parents, keep your kids in check concerning this.

### **ANIMALS:**

Do not feed any animals, please, for their **AND YOUR** safety's sake.

Due to wild animals on this property, **STRICTLY NO PETS ALLOWED.**

### **RUBBISH:**

All rubbish in bins please, **NOTHING** in the veld.

Switch off all lights during the day and when you leave a camp.

### **EMERGENCY NUMBERS:**

Even before you depart to visit us, please make sure that you have **all emergency services numbers** and, this is **your responsibility.**

## **OTHER:**

Make sure you get the duty staff member's number BEFORE your arrival!

## **HONESTY SHOP:**

Because most of the hikers here cannot carry too heavy things, our staff makes a VERY LIMITED number of cold drinks and alcoholic drinks available to hikers who have just finished a trail.

These drinks are sold on an honesty shop principal. Please respect this.

Drinks are NOT for guests doing a base camp trail since they can bring their own drinks with them.

### **Booking Policy**

1. Only a **50%** deposit will secure your booking.
2. If another group pays their deposit first, you probably will forfeit your preferred date.
3. The final number of guests may not be less than what the original booking was made for.
  - ~ However, you may enlarge your group size later, if space is still available.
  - ~ Should you decrease the number of people or period within 31 days of the event the original booking amount will still be applicable and the remaining 50% will need to be paid.
4. The final amount (second 50% and added bookings) is payable **31 days** prior to your arrival otherwise the camp may be given out to someone else and you may forfeit your entire deposit (see our cancellation policy here below).
5. **ONE** person must please collect all the monies from their group and then make a **once-off payment** to us using the reference number on the invoice. This goes for both the deposit and the final payment, please.
- 6.

### **Cancellation policy**

1. Non-arrival – no refund of any monies paid. Total invoice payable.
2. 0 to 30 days prior to arrival – no refund of any monies paid. Total invoice payable.
3. 31 – 60 days prior to arrival – 50% refund of deposit paid.
4. 61 days and more prior to arrival – 75% refund of deposit paid.
5. All cancellations must be in writing.